

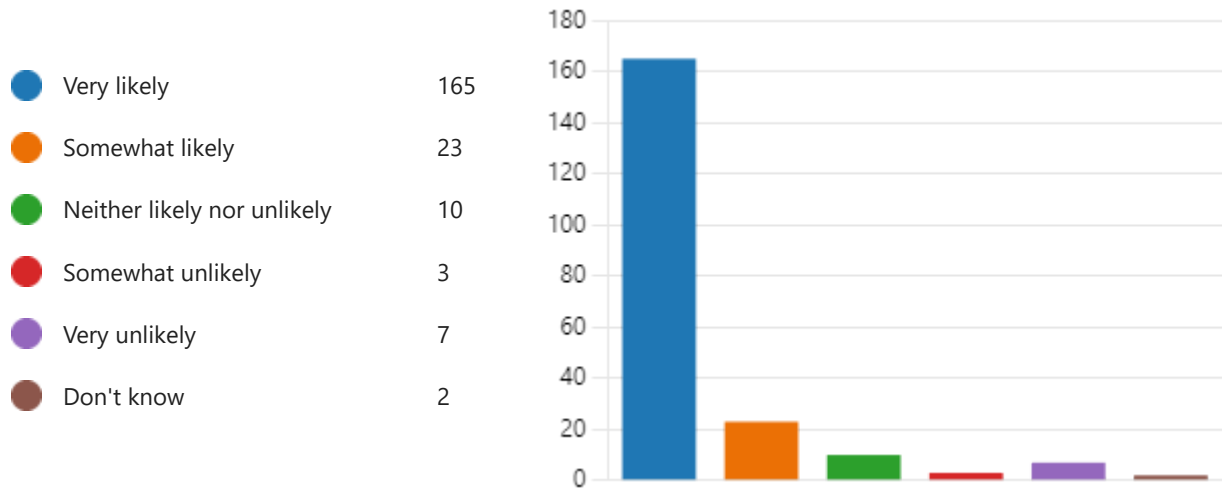
Friends and family test feedback questionnaire - Downing Drive Surgery - December

212
Responses

01:47
Average time to complete

Active
Status

1. How likely are you to recommend our service to friends and family if they needed similar care or treatment?



2. Think about your response above, what is the main reason why you feel this way?

171
Responses

Latest Responses

"All Dr and staff are supportive "

"Service and information and advice you receive"

"I am happy with the service but I am very annoyed about be..."

30 respondents (18%) answered **good** for this question.

A word cloud of feedback responses for the 'good' rating. The words are in various shades of teal and blue. The most prominent words are 'good', 'doctor', 'staff', 'appointment', 'helpful', 'efficient', 'nurse', 'surgery', 'caring', 'friendly staff', 'professional', 'good service', 'good advice', 'best doc', 'care', 'Dr', 'time', 'blo', 'doctor was very helpful', and 'friendly staff'.